Ideal Eyes Special Offers and Policies

**Special Offers (Vision Insurance plans may vary.)**

Extra sets of lenses are 30% off on within 30 days.

Receive a free bonus pair of contacts with your order of at least 2 boxes. Ask about contact lens rebates. Free shipping with a year’s supply. Opened or damaged boxes may not be returnable.

**Warranties and Policies**

**Frame Care**: Remove them with both hands and keep them in their case when not using them. **Frame warranty:** One year against manufacturer’s defects under normal wear unless discontinued. Some companies will allow 50% off for a replacement during the second year. We adjust frames carefully but if they break there is no other reimbursement. There is no compensation for re-using your own frames if they break when getting new lenses in them. If a discontinued frame that you bought new here breaks when sending it to the lab for lenses you can use the amount you spent toward another frame. If the discontinued frame breaks under normal wear during the first year you can get 75% of what you originally spent toward another frame. Lenses for changing frames under these circumstances will be remade if you ordered TD2 scratch coating or anti-reflective coating on the first pair. $25 charge for processing warranties.

**Anti-reflection and scratch coatings** **warranty**: One year for normal handling on treated lenses with a $25 processing fee. TD2 and Crizal-coated lenses have a second year warranty with 75% off.

**Lens care:** Rinse your lenses before wiping them. Use only approved cleaners. Keep them from extreme temperatures. **Lens warranty**: One-time remake at no charge within 30 days for prescription changes

**Other**: $25 charge for re-using a frame. $20 for pd measurements. All sales are final.

**Exam costs:** Please be aware that exams may be coded and billed based on past eye conditions and new concerns with yours eyes. Routine exam costs are different than medical exam costs. Some exams have both. Special testing is extra and may be applied differently to your insurance than regular exams. Please ask if you have any questions.

***Thank you*** *for coming and for your kind words*

4/2023